

# KEY PERFORMANCE INDICATORS 2005/06

## Community Wellbeing

KPI Reference	Responsible Officer	Definition	Comment
BV2b	Tony Tidey	The quality of an authority's Race Equality Scheme and the improvements resulting from its application	Monitored annually at year-end
BV156	John Kershaw	The percentage of authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people	Monitored annually at year-end
EH6	Jim Nolan	The percentage of licence applications processed within the statutory period	Monitored quarterly

## ICT and Corporate Support Services

BVPI Ref and Officer		Definition	Comment
BV11a	Tony Tidey	The percentage of the top-paid 5% of the local authority's staff who are women	Monitored annually at year-end
BV11b	Tony Tidey	The percentage of the top 5% of the local authority's staff who are from an ethnic minority	Monitored annually at year-end
BV11c	Tony Tidey	The percentage of the top 5% of the local authority's staff who have a disability	Monitored annually at year-end
BV12	Tony Tidey	The number of working days/shifts lost to the local authority due to sickness absence	Monitored quarterly
BV14	Tony Tidey	The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the local authority's total work force	Monitored annually at year-end
BV16a	Tony Tidey	The percentage of local authority employees with a disability	Monitored annually at year-end
BV17a	Tony Tidey	The percentage of local authority employees from ethnic minority communities	Monitored annually at year-end
BV157	Adrian Scott	The number of types of interactions that are enabled for electronic delivery as a percentage of the types of interactions that are legally permissible for electronic delivery	Monitored quarterly

## Housing

BVPI Ref and Officer		Definition	Comment
BV63	Christine Sobey	The average SAP rating of local authority owned dwellings	Monitored quarterly

BV64	Jim Nolan	The number of non-local authority owned vacant dwellings returned to occupation or demolished during the financial year as a direct result of action by the local authority	Monitored quarterly
BV66a	Christine Sobey	Rent collected by the local authority as a proportion of rents owed on housing revenue account (HRA) dwellings	Monitored quarterly
BV164	Christine Sobey	Does the authority follow the commission for Racial Equality's code of practice in rented housing and the Good practice Standards for social landlords on tackling harassment included in 'Tackling Racial Harassment' code of practice for social landlords	Monitored quarterly
BV183a	Christine Sobey	The average length of stay in bed and breakfast accommodation of households that are unintentionally homeless and in priority need	Monitored quarterly
BV184a	Christine Sobey	The proportion of local authority dwellings which were non-decent at the start of the financial year	Monitored quarterly
H15a	Alan Hall	The number of affordable homes completed and ready for occupation during the year	Monitored quarterly
H15b	Alan Hall	The amount of affordable housing required as part of Section 106 Agreements signed during the year for all large residential development sites (in excess of 25 properties or 1 hectare), expressed as a percentage of the total number of homes to be provided on large residential development sites	Monitored quarterly

## Finance and Performance Management

BVPI Ref and Officer		Definition	Comment
BV8	Peter Maddock	The percentage of invoices for commercial goods and services that were paid by the authority within 30 days of receipt or within the agreed payment terms	Monitored quarterly
BV9	Robert Pavey	The percentage of council tax collected by the Authority in the year	Monitored quarterly
BV10	Robert Pavey	The percentage of non-domestic rates collected	Monitored quarterly
BV78a	Janet Twinn	The average time for processing new claims	Monitored quarterly
BV78b	Janet Twinn	The average time for processing notification of changes of circumstance	Monitored quarterly
BV79a	Janet Twinn	The percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available for the decision for a sample of cases checked post-decision	Monitored quarterly

## Environmental Protection

BVPI Ref and Officer		Definition	Comment
BV82a(i)	David Marsh	The percentage of household waste arisings which have been sent by the authority for recycling	Monitored quarterly
BV82a(ii)	David Marsh	The total tonnage of household waste arisings which have been sent by the authority for recycling	Monitored quarterly
BV82b(i)	David Marsh	The percentage of household waste sent by the authority for composting or treatment by anaerobic digestion	Monitored quarterly
BV82b(ii)	David Marsh	The total tonnage of household waste sent by the authority for composting or treatment by anaerobic digestion	Monitored quarterly

BV199a	David Marsh	The proportion of relevant land and highways assessed as having combined deposits of litter and detritus that fall below an acceptable level	Monitored quarterly
BV199b	David Marsh	The proportion of relevant land and highways at which unacceptable levels of graffiti are visible	Monitored quarterly
BV199c	David Marsh	The proportion of relevant land and highways at which unacceptable levels of fly-posting are visible.	Monitored quarterly
BV199d	David Marsh	The year-on-year reduction in total number of incidents and increase in the total number of enforcement actions taken to deal with fly-tipping	Monitored annually at year-end

### Planning and Economic Development

BVPI Ref and Officer		Definition	Comment
BV106	Stephen Bacon	The percentage of new homes built on previously developed land	Monitored quarterly
BV109a	Barry Land	The percentage of major application determined within 13 weeks	Monitored quarterly
BV109b	Barry Land	The percentage for minor applications determined within 8 weeks	Monitored quarterly
BV109c	Barry Land	The percentage for 'other' applications determined within 8 weeks	Monitored quarterly
BV204	Barry Land	The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	Monitored quarterly

### Leisure

BVPI Ref and Officer		Definition	Comment
BV170a	Alan Clear	The number of visits to/usages of local authority funded or part funded museums and galleries in the area per 1,000 population	Monitored quarterly
BV170c	Alan Clear	The number of pupils visiting museums and galleries in organised school groups	Monitored quarterly

### People First, Civil Engineering and Maintenance

There are no key performance indicators for these portfolios for 2005/06